

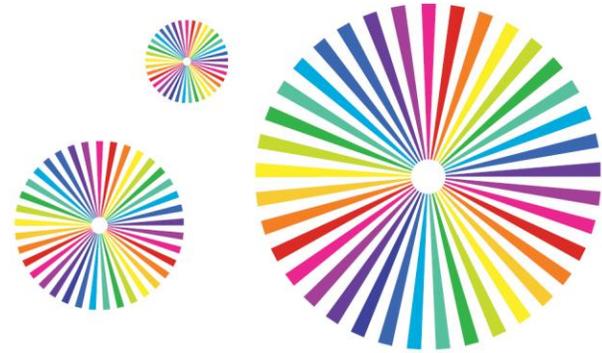


CEDAR RAPIDS  
PUBLIC LIBRARY  
SUMMER

**DARE**



JUNE 3-  
JULY 28  
2018



## FREQUENTLY ASKED QUESTIONS

### GETTING STARTED

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#### How do I register?

To register, go to [summerdare.crlibrary.org](http://summerdare.crlibrary.org). You can also visit either Library location to register in person.

#### Do I have to use the online component?

Everyone that participates has to be registered online, but we can do that for you if you don't want to use the computer. Stop by the Dare Desk at the downtown library or Ladd Library to update your reading and dares throughout the program. You can easily use the paper brochure to complete the program if you prefer!

#### I don't have a library card. Can I still sign up?

A library card is not required to be a part of the Summer Dare program, though we do encourage you to get one. It's free and easy!

#### What information do I need to sign up?

We will need to know your name, age, and phone number. You will also need to create a user name and password at the time of online registration.

#### What is a family account?

A family account manages multiple accounts for a single household. This is a way for a parent or caregiver to monitor and update their child's account.

#### Do I have to have a phone number?

Yes, a phone number is one of our required fields.

#### What is an avatar?

An avatar is a character that represents you online. They are just for fun and are not required.

#### What does the Feed do?

The Feed will update when participants in the Summer Dare Online enter an activity, such as reading minutes.

## READING AND POINTS

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### How do I log my reading minutes?

Tracking your minutes is easy! After you log into your account on the home page, there is a box with the words: "I read \_\_\_ minutes" Type in the number of minutes you have read since the last time you entered your reading time. Click the *Submit* button when you're done.

### Can I see how many minutes I've already read and recorded?

Under your avatar image, click on *See my activity history* to see a list of all the reading minutes you have recorded to date.

### How many minutes can I log each time?

You can add up to 999 minutes each time you record your minutes. If you have more than 999 minutes to record, you will have to make multiple entries.

### How do I earn points?

Points are awarded by the number of minutes read. Reading 10 minutes earns 10 points. The more you read, the more points you get!

### Can I keep track of what books I have read?

You certainly can! Click the box under the minutes read category that says *I want to enter book details*. After you submit your minutes, another window will appear that will allow you to enter the title and author of your book. You must click *Submit* to record your reading minutes and book information.

## CHALLENGES/DARES

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### What are Dares?

Dares are our interactive learning challenge to you this summer. They are an additional component to help you experience the Library and your community. You will find them online and in the printed brochure.

### I completed a Dare. Now what?

Go to the *Challenges* tab on the top menu bar. Click on the Dare badge category that you completed. Then check the box next to the Dare(s) you completed, and you will receive a badge.

## BADGES

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### What are badges?

Badges are icons that you receive when you interact with Summer Dare Online. The badges are just for fun. They do not translate into physical awards.

### How many badges are there?

You can see all the badges by going to the *Badge Gallery* or clicking *Explore more badges* on the home screen.

## EVENTS

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### How do I see what events are part of the Summer Dare?

Click on *Online Calendar* located at the bottom of each page to access the Library's calendar of events, or visit our website at [CRLibrary.org](http://CRLibrary.org). This is where you can find information about all of the Library's programs – as well as in your printed Summer Dare brochure.

## MY ACCOUNT

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### What can I do on My Account?

In *My Account*, you can change any information that you originally gave to us at registration, including name, avatar, and password.

### I need to add a family member. Is that possible?

Yes, you can add new family members at any time. To add additional family members, log in to your account. From there, click on the *My Account* icon in the top right hand corner. At the top of your account page, you will see a button called *Add Family Member*.

### How do I change my password?

To change your password, click on the *My Account* icon in the top right hand corner. On the *My Account* page, there is a button in the center called *Change Password*. Enter your current password and then add in the new one you would like to use.

### I lost my password. How do I access my account?

Come in to the Cedar Rapids Public Library. We will help you access your account and set up a new password.

### What is my Activity History?

Your *Activity History* will track what you have been doing during the Summer Dare program. Any points you receive will show here along with the reason they were awarded.

### How can I access my Child Account?

You can do this from the *My Account* tab. In this tab, click *Manage Family Members*. By clicking this, you can log in as your child or simply enter their minutes/events by clicking *Enter Activity*.

## MAIL

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### Where is my mail box?

Your mail box is the little envelope icon located on the top menu bar.

### What will I see in this mail box?

We will send you updates about events as well as reading challenges for each age group and week.

### Can I send questions about the program to you?

Yes, if you write a message, our Summer Dare Team will receive it, and we will respond as soon as possible.

### Will you send junk mail to my actual email address or sell it to others?

No. The Library will never share or sell your email address. At any time, you can opt out of receiving emails from the Library.