



FREQUENTLY ASKED QUESTIONS

GETTING STARTED

How do I register?

To register, go to summerdare.crlibrary.org. You can also visit either Library location to register in person.

Do I have to use the online component?

Everyone that participates must register online, but we can do that for you if you don't want to use the computer. Stop by the Dare Desk to update your reading and dares throughout the program. You can easily use the paper brochure to complete the program if you prefer!

I don't have a library card. Can I still sign up?

A library card is not required to be a part of the Summer Dare program, though we do encourage you to get one!

What information do I need to sign up?

We will need to know your name, age, and phone number. You will also need to create a user name and password at the time of registration.

What is a family account?

A family account is allowed to manage multiple accounts for a single household. This is a way for a parent or caregiver to monitor their child's account.

Do I have to have a phone number?

Having a phone number is one of our required fields.

What is an avatar?

An avatar is a character that represents you online. They are just for fun.

What does the "Feed" do?

The Feed will update when participants in the Summer Dare Online enter an activity, such as reading minutes or attending an event.

CHALLENGES/DARES

What are “Dares”?

“Dares” are our interactive learning challenge to you this summer. They are an additional component that we included to help you experience the Library and your community. They are activities that you can do on your own or with others. You will find them online and in the paper brochure. Choose from our suggestions or create your own!

I completed a Dare. Now what?

After you have completed a dare for one of our eight themed weeks, go to the “Challenges” tab on the top menu bar. Click on the week that you completed the dare. You will see all of the dares pop up. Simply check the box next to the dare you completed and you will receive a badge for the week.

BADGES

What are badges?

Badges are fun things that you receive when you interact with Summer Dare Online. The badges are just for fun. They do not translate into physical awards.

How many badges are there?

There are some badges for everyone and some for certain age groups. You can see all the badges by going to the “Badge Gallery” or clicking “Explore more badges...” on the home screen.

How do I earn points?

Points are awarded by minutes read, Dares completed, and going to events. Reading 10 minutes will earn you 10 points. The more you read, the more points you get!

What can I do with points?

These points are just for fun!

When will I receive a secret code?

Secret codes are given out at specific events held by the Library and can be used to unlock badges. The more events you attend, the more badges you will get!

EVENTS

How are Events sorted?

The Events will be listed in order of what is happening next. You can also filter by which Library you want to visit.

MY ACCOUNT

What can I do on “My Account”?

In “My Account”, you can change any information that you originally gave to us at registration, including name, avatar, and password.

I need to add a family member. Is that possible?

Yes! You can add your family members at any time. To add additional family members, log in to your account. From there, click on the “My Account” icon in the top right hand corner. At the top of your account page, you will see a button called “Add Family Member”.

How do I change my password?

To change your password, click on the “My Account” icon in the top right hand corner. On the “My Account” page, there is a button in the center called “Change Password”. Enter your current password and then add in the new one you would like to use.

I lost my password. How do I access my account?

Come in to the Cedar Rapids Public Library. We will help you access your account and set up a new password.

What is my “Activity History”?

Your “Activity History” will track what you have been doing during the Summer Dare program. Any points you receive will be shown here along with the reason they were awarded.

How can I access my “child account”?

You can do this from the “My Account” tab. In this tab, click “Manage Family Members”. By clicking this, you can log in as your child or simply enter their minutes/events by clicking “Enter Activity.”

MAIL

Where is my mail box?

Your mail box is the little envelope icon located on the top menu bar.

What will I see in this mail box?

We will send you updates about events as well as reading challenges for each age group and week.

Can I send questions about the program to you?

Yes! If you write a message, it will be sent to our Summer Dare Team and we will respond as soon as possible.

Will you send junk mail to my actual email address or sell it to others?

No. The Library will never share or sell your email address. At any time, you can opt out of receiving emails from the Library.